

Notification Based on the Act on Specified Commercial Transactions (Accommodation Reservations)

Site Name	MONS GORA
URL	https://www.monsgora.com
Seller name	limited company FRAME
representative	President and Representative Director Toshikazu naito
address	4-4 Sasame-cho, Kamakura-shi, Kanagawa 248-0015, Japan.
consideration for the service.	Prices vary for each accommodation plan. Please refer to the detailed page of each accommodation plan for more information.
Reservation Confirmation Timing	If you make a reservation for accommodation through the website and complete the payment with a credit card, the accommodation reservation will be deemed established upon the completion of the credit card payment.
Payment Method	If you choose to make a payment through credit card in advance, you will be required to make the credit card payment at the time of web reservation and during check-out.
Service Delivery Timing	The prices vary for each accommodation plan. Please refer to the detailed page of each accommodation plan for more information.
Additional Expenses	bathing tax
Refund	Due to the nature of accommodation and services, refunds are not possible after the stay. In case of conditions that differ from the above, the specific conditions will be stated on the detailed page of each accommodation plan.
Reservation Changes/Cancellations	The details vary for each accommodation plan. Please refer to the detailed page of each accommodation plan for more information.
Cancellation Charge (Penalty)	The details vary for each accommodation plan. Please refer to the detailed page of each accommodation plan for more information.