



Notes on accommodation

Please read our terms and conditions before applying.

By making a reservation, you are deemed to have agreed to these accommodation terms and conditions.

MONS GORA, which is operated by our company (FRAME Co., Ltd.), is a rental villa style accommodation facility that rents out one building for one day per group.

Please make a separate reservation for all meals except for breakfast.

In addition, this facility has 8 sets of futons (capacity 8 people), so please be sure to let us know in advance if you are using more than 8 people. As a general rule, you cannot stay overnight, but we will accommodate children.

Terms and Conditions

1. Please be careful when using fire (gas, cigarettes, matches, lighters, BBQs, wood stoves, etc.). When using the wood stove, the staff will explain how to use it, so please refrain from lighting it yourself.

2. The use of fire (bonfires, fireworks, etc.) other than the equipment provided is prohibited.

3. No smoking inside the building.

Please smoke on the premises in the designated areas. We have ashtrays available.

In the unlikely event that smoking is found in the building, a cleaning fee of 100,000 yen will be charged.

4. Do not bring the following items into the building.

- o Animals, including birds and reptiles
- o Those that emit a remarkably foul odor.
- o Unusually large quantities of items.
- o Combustible or flammable items such as gunpowder and volatile oil.
- o Firearms and swords not legally permitted to be possessed.
- o Narcotics and items prohibited by law
- o Other items prohibited by MONS GORA from being brought into the guest room.

5. Please refrain from gambling and other acts that disturb public morals.

6. Acts that cause disgust or inconvenience to residents in the vicinity of MONS GORA

(Please refrain from playing music at a loud volume, talking in a loud voice, singing (karaoke, etc.), and playing musical instruments other than those approved in advance by our company.)

7. Please refrain from entering facilities other than guest rooms.

8. Please do not move, process, or take out the facilities and items in the guest room, and do not use them for purposes other than their original purpose.

9. Please do not do anything that interferes with safety and hygiene at MONS GORA.

10. Use of facilities

o Please use it for recreational purposes. (It cannot be used for purposes such as seminars.)

o When using the building, please keep to the fixed number of people, and do not invite visitors without reason or allow visitors to use the facilities and goods in the building.

If usage exceeding the declaration is permitted, we may consider it to be a violation of these Terms and may refuse to continue using it. In that case, the usage fee will not be refunded.

o Shooting for commercial purposes is allowed, but a separate fee will be charged. Please feel free to contact us.

o The use of hair dyes, bleaches, etc. in the shower room and washbasin is strictly prohibited.

11. Facilities and goods

o Do not use it for purposes other than its intended purpose.

o Please do not take furniture audio, etc. outside.

o After use, please return it to its original place in its original condition.

12. Use of the kitchen

o Cooking utensils, utensils, plates, etc. used are the responsibility of the customer, and in the event of damage, actual expenses may be billed.

o When using the IH stove, please be sure to use the ventilation fan so that smoke and odors do not remain in the building.

13. Do not feed wild animals. Also, please close the windows when you go out to prevent wild animals and pests from entering.

14. Due to the location in the nature surrounded by trees, insects may enter or occur in the facility. We are doing enough cleaning, but please be forewarned.

15. In the event of damage or soiling of facilities or items in the facility or garden, you will be responsible for the full cost of restoration.

16. After the customer leaves, regardless of whether or not there is a report of damage or loss, if any equipment or items are found to be missing or lost, the customer will be responsible for all costs.

17. If an abnormal consumption of electricity, gas, water, etc. is found after the customer leaves, we may ask you to pay the actual expenses in full.

18. We will not be held responsible for any accidents caused by natural disasters, customer's own negligence, or accidents caused by non-compliance with this agreement.

19. We are not responsible for any theft, accident, damage, dirt, etc. of your vehicle.

20. When you go out, be sure to take your valuables with you and lock the door before going out. We do not take any responsibility for theft of valuables, goods, etc. brought by customers.

21. Pets

- o Never allow pets in the building.

- o If pet excreta or odors are found in the building, house cleaning fees, bedding and equipment replacement costs, and compensation costs in the event that the next customer is injured You will be responsible for the full amount of damage charges.

22. Reservation is complete when you receive an e-mail notifying you that the reservation has been completed.

23. Reservation cancellation fee (cancellation fee) is as follows. Cancellation of reservation will be charged as follows.

No show/on the day: 100% of the accommodation fee

No-show/on the day: 100% of accommodation fee

1 day before: 100% of the accommodation fee

2 days to 7 days before: 50% of the accommodation fee

8 days to 14 days before: 30% of the accommodation fee

Until 15 days before...Free

24. Check-in and check-out will be done inside the MONS GORA facility.

Check-in time is from 15:00 pm to 11:00 pm.

If you cannot arrive at the time you have informed us in advance, please be sure to contact us.

If you do not contact us after 11:00 pm, we may cancel your reservation.

(Breakfast can be reserved from 7:00 to 10:00 the next morning.)

25. Check-out time is until 11:00 am.

Please be sure to contact the front desk when checking out. Please lock the door at that time. You may be required to pay the full amount for theft, breakage, and dirt of various facilities and goods due to forgetting to lock.

If you exceed the check-out time, you will be charged an additional charge of 10,000 yen per hour, and if you check out after 15:00, you will be charged for an additional night.

However, please note that you cannot stay beyond the check-out time without our consent.

26. Our staff may patrol for management purposes.

27. The accommodation contract may be canceled in the following cases.

- o When the Guest is a member of or related to an organized crime group, an organization affiliated with an organized crime group, or any other anti-social force as stipulated in the Act on the Prevention of Unfair Acts by Organized Crime Group Members and Prefectural Ordinances Concerning the Elimination of Organized Crime Groups

- o The Guest does not use violence, threats, blackmail, unreasonable demands, gambling, illegal drugs, firearms, swords or similar items at MONS GORA, or causes trouble to other guests. or other acts contrary to laws or public order and morals, or when there is a risk of doing these acts.

- o When accommodation cannot be provided due to natural disasters, facility failures, or other unavoidable reasons.

- o When the guest fails to pay the usage fee to MONS GORA, or when the payment is delayed.

- o When the guest makes a false application at the time of concluding the accommodation contract.

- o When a guest is found to be in danger of causing trouble to other guests due to drunkenness, etc., or when the guest behaves in a way that causes significant trouble to other guests.

- o When you violate these terms and conditions or the MONS GORA usage rules.

- o In addition, when it falls under the case where accommodation can be refused as stipulated by various laws and regulations or prefectural ordinances.

28. In the event that the guest's baggage or belongings are left behind at MONS GORA after the guest has checked out, when the owner is identified, MONS GORA will contact the owner and give instructions. shall ask. However, if there is no instruction from the owner or if the owner cannot be identified, the property will be kept for a maximum of seven days, including the date of discovery, and then delivered to the nearest police station. However, valuables shall be immediately delivered to the nearest police station. Food, beverages, magazines, and other wastes will be disposed of at MONS GORA if we do not hear from you by the day after check-out.

29. Responsibility for use begins at check-in and ends at check-out.

30. If you violate these Terms, we may refuse to continue your use. In that case, the usage fee will not be refunded.

31. This Agreement may be changed, suspended, or abolished by notifying the person who has completed the reservation in advance in a manner deemed appropriate by the Company. However, minor changes, improvements in usage, etc., that do not particularly disadvantage members, may be made without notice.

32. Matters not stipulated in these Terms shall be governed by laws and customs.